



A Deroche Industries Company

HEATING, COOLING & REFRIGERATION

1760 Sixth Avenue, York, PA 17403 | Phone: (717) 755-2902 | Fax: (717) 755-1776 | williamsservicecompany.com

OIL HOT WATER HEATER SERVICE PLAN: \$139.90

This maintenance agreement covers the following:

- 1) Seasonal cleaning of the oil burner.
- 2) Tank is not covered for water leaks.
- 3) Water lines are not covered.
- 4) Whenever replacement parts or labor charges, which are not covered by this plan, are required, the Company shall notify the Customer and will be billed on a time and material basis at the preferred Customer rate.
- 5) Services covered by this agreement will be scheduled during Williams' regular working hours 7:30 A.M. to 5:00 P.M. Monday thru Friday, except Holidays.

WILLIAMS SERVICE CO. agrees to render service to _____

on oil fired equipment located at _____

for a seasonal cost of \$139.90. The terms of this agreement shall be for the heating season starting October 1, _____ and ending April 30, _____.

Agreement will be renewed automatically each heating season until terminated by either party in writing. This agreement is not valid and binding until accepted in accordance with the general conditions, below.

Date : _____ Customer Signature: _____

Approved By: _____



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GENERAL CONDITIONS

- 1) This plan is offered subject to inspection and approval of your heating equipment. Any repairs required to place this equipment in acceptable condition are excluded from this Plan and will be charged separately on a time and material basis.
- 2) Upon approval and acceptance, Plan will be effective immediately. Preventive maintenance and combustion service to be performed during the period the plan is in effect at the mutual convenience of the Customer and Company.
- 3) This Plan is in effect for one (1) heating season, and must be paid within 30 days. Any repairs made before payment will be subject to normal service charges.
- 4) To be covered under the Plan, any service required after 5 P.M. weekdays, or on Saturdays, Sundays, or Holidays, must be the result of a complete mechanical failure of the oil heating system, thus causing no heat. Any other service calls received during these time periods will be billed to you at our standard hourly rates in effect at that time, and you agree to pay them.
- 5) Service calls resulting from blown fuses or circuit breakers, oil burner emergency switch turned off, thermostat not properly set, or electrical power failure are not covered by this Plan, and will be charged at the regular hourly rate.
- 6) Plan does not include equipment failures resulting from Customer's negligence in purchasing oil or gas.
- 7) You are responsible for providing access for us to all concealed or hidden components of the heating system, for any and all repairs or replacements that arise out of our need to have access to the components, including as examples walls, partitions, floors, ceilings, chimneys, entryways, etc.
- 8) This plan does not cover general plumbing, household wiring, walls, or other structural portions of any building and chimneys, or the repair, replacement, renovation or movement of any of the foregoing. This Plan also does not cover any system that contains antifreeze, and does not cover the replacement of loss of antifreeze for any reason.
- 9) Combination solid fuels/oil units and wood or coal add-on units are not covered by the Plan at any time. Cleaning of domestic hot water tankless coils, of hot air ducts or baseboards are not covered by the Plan. This Plan does not cover Timken burners or Central A/C that is part of the heating system.
- 10) We are not responsible for the discovery, handling, treatment, removal, or safety of any asbestos or equipment containing asbestos.
- 11) This Plan does not cover the repair or replacement of any fuel oil line or lines between your oil storage tank and your oil burner or fuel pump.
- 12) We are not responsible for any additions to your heating oil system that are not a part of your heating system as initially approved by us, nor will we assume any responsibility for any oil burner serviced by any one other than the duly authorized personnel of this Company.
- 13) This Plan covers residential heating units only.
- 14) While we are equipped to provide emergency service to you, we will not be liable for any delay or failure to supply service or material or labor because of conditions beyond our reasonable control. In no event shall we be liable for any consequential or incidental damages or injury of any kind or description including personal injury.
- 15) Any cleaning requiring more than 3 hours will be billed at our standard hourly rate.
- 16) THIS PLAN DOES NOT COVER AND WE ARE NOT RESPONSIBLE FOR ANY DAMAGES, INCLUDING ENVIRONMENTAL DAMAGE, ARISING OUT OF ANY LEAKAGE OR SPILLAGE FROM ANY OIL LINES, OIL TANKS, OR ANY OTHER PART OF YOUR HEATING SYSTEM, INCLUDING, FOR EXAMPLE, LEAKING PUMP SEALS, PARTS, OR DEVICES. WE WILL NOT IN ANY EVENT BE LIABLE, AND WE DISCLAIM ALL LIABILITY FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES RELATING TO OR ARISING FROM ANY LEAKAGE, SPILLAGE, OR OTHER ESCAPE OF HEATING OIL OR ANY OTHER LIQUID FROM THE HEATING OIL TANK, OIL LINES, OR ANY PART OF YOUR HEATING OIL SYSTEM FOR ANY REASON WHATSOEVER. THIS PLAN DOES NOT COVER AND WE WILL NOT BE LIABLE FOR CONTAMINATION OF SOIL OR OTHER PROPERTY DAMAGE OR PERSONAL INJURY.