



A Deroche Industries Company

**HEATING, COOLING & REFRIGERATION**

1760 Sixth Avenue, York, PA 17403 | Phone: (717) 755-2902 | Fax: (717) 755-1776 | williamsservicecompany.com

**CENTRAL HEAT PUMP ECONOMY SERVICE PLAN: \$219.90**

Includes 2 Service Visits

This maintenance agreement covers the following:

- 1) We will provide you, the customer, with the necessary labor and maintenance material (lubrication/cleaning supplies) to perform a comprehensive maintenance program for your heating equipment.
- 2) This agreement does not include any parts or materials. (Does include one standard fiberglass filter)
- 3) Whenever replacement parts or labor charges, which are not covered by this plan are required, the Company shall notify the Customer and will be billed on a time and material basis at the preferred Customer rate.
- 4) Services covered by this agreement will be scheduled during Williams' regular working hours 7:30 A.M. to 5:00 P.M. Monday thru Friday, except Holidays.

WILLIAMS SERVICE CO. agrees to render service to \_\_\_\_\_

on heating equipment located at \_\_\_\_\_

for a seasonal cost of \$219.90. The terms of this agreement shall be for the heating season

starting October 1, \_\_\_\_\_ and ending April 30, \_\_\_\_\_.

Agreement will be renewed automatically each heating season until terminated by either party in writing. This agreement is not valid and binding until accepted in accordance with the general conditions, below.

Date : \_\_\_\_\_ Customer Signature: \_\_\_\_\_

Approved By: \_\_\_\_\_



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### GENERAL CONDITIONS

- 1) This plan is offered subject to inspection and approval of your heating equipment. Any repairs required to place this equipment in acceptable condition are excluded from this Plan and will be charged separately on a time and material basis.
- 2) Upon approval and acceptance, Plan will be effective immediately. Preventive maintenance and combustion service to be performed during the period the plan is in effect at the mutual convenience of the Customer and Company.
- 3) This Plan is in effect for one (1) heating season, and must be paid within 30 days. Any repairs made before payment will be subject to normal service charges.
- 4) To be covered under the Plan, any service required after 5 P.M. weekdays, or on Saturdays, Sundays, or Holidays, must be the result of a complete mechanical failure of the oil heating system, thus causing no heat. Any other service calls received during these time periods will be billed to you at our standard hourly rates in effect at that time, and you agree to pay them.
- 5) Service calls resulting from blown fuses or circuit breakers, oil burner emergency switch turned off, thermostat not properly set, or electrical power failure are not covered by this Plan, and will be charged at the regular hourly rate.
- 6) Agreement does not cover any of the following: Labor and/or materials to correct malfunction in the heating system such as: piping radiation, duct work, water leaks of any type, domestic hot water coils, flow valves, expansion tanks or filter tanks, oil tanks, chimney repairs, combustion chamber, zone valves, circulator bearing assembly, pressure relief valves, water feeders, low water cutoff and feeder on steam systems, clock thermostat, bonus heaters, heat exchangers, stack damper, electronic air cleaners, blower motors, belts or controls on warm air furnaces used in conjunction with air conditioning. Frozen lines on outside tanks.
- 7) You are responsible for providing access for us to all concealed or hidden components of the heating system, for any and all repairs or replacements that arise out of our need to have access to the components, including as examples walls, partitions, floors, ceilings, chimneys, entryways, etc.
- 8) This plan does not cover general plumbing, household wiring, walls, or other structural portions of any building and chimneys, or the repair, replacement, renovation or movement of any of the foregoing. This Plan also does not cover any system that contains antifreeze, and does not cover the replacement of loss of antifreeze for any reason.
- 9) Combination wood or coal add-on units are not covered by the Plan at any time. Cleaning of domestic hot water tankless coils, of hot air ducts or baseboards are not covered by the Plan. This Plan does not cover Timken burners or Central A/C that is part of the heating system.
- 10) We are not responsible for the discovery, handling, treatment, removal, or safety of any asbestos or equipment containing asbestos.
- 11) We are not responsible for any additions to your heating system that are not a part of your heating system as initially approved by us, nor will we assume any responsibility for any oil burner serviced by any one other than the duly authorized personnel of this Company.
- 12) This Plan covers residential heating units only.
- 13) We will not be liable for any delay or failure to supply service or material or labor because of conditions beyond our reasonable control. In no event shall we be liable for any consequential or incidental damages or injury of any kind or description including personal injury.
- 14) Any cleaning requiring more than 3 hours will be billed at our standard hourly rate.